

Our Flexible Booking Options



You can reserve your room for Semester 1, 2021 and rest easy knowing that you can cancel your Residential Agreement with our flexible booking option

If you are an International Student, who wishes to apply for Semester 1, 2021 accommodation, but are unable to enter Australia due to Government Travel Restrictions, in relation to COVID-19, or a Domestic Student who is unable to attend University due to campus closures we have developed this flexible booking option for you.



Who is eligible?

- Any International Student who has applied at their nominated University, and is awaiting approval to travel to Australia.
- Any Domestic Student who has applied at their nominated University, and is awaiting confirmation that their courses will resume on campus.



What if I am subject to Government Restrictions

Once you have secured your accommodation and entered into a Semester 1, 2021 Residential Agreement you will be eligible for this support option.

- Provide to us in writing the supporting official evidence stating that you are subject to Government Travel Restrictions relating to COVID-19 at a minimum of 14 days prior to the Residential Agreement contract start date

OR

- Provide to us in writing the supporting official evidence stating that your course will be delivered online.
- If you comply with these steps you will be refunded your Security Deposit, and Cleaning Fee (where applicable). Please note the Application Fee and Registration Fee (if applicable) are non-refundable.
- If the written notice is sent less than 14 days before the commencement of your Residential Agreement – normal Early Termination policies apply.



Where will the Flexible Booking policy not apply?

The policy will not apply where you have accepted a University Offer but you elect to defer or withdraw from your studies.

Terms and Conditions Apply

For more information

Visit: campuslivingvillages.com/location/australia
or call +61 2 8024 6000